

Welcome to our home

Prior to your visit we must ensure our home is COVID-19 free. Visitors will NOT be allowed if the home is in an outbreak or if anyone in the home or visiting the home is awaiting COVID-19 test results or presents symptoms associated with COVID-19.

All visits to community living support homes are at the discretion of management and will occur only when it is in the best interest of the person supported and safe to do so.

Before the visit occurs, visitors must answer a series of screening questions and agree to have their temperature taken upon arrival.

For the safety of people supported and staff, visits are allowed only in the designated visiting area.

Our staff may have additional requests. Your cooperation will help them keep everyone safe. While we know how much your visit means to your family member or friend, our priority will continue to be keeping our home outbreak-free for the safety of people supported and staff.

Please understand that visits may need to end early or be cancelled due to multiple reasons; weather, outbreaks at the site, failure to pass pre-screening questions, if people and/or staff are symptomatic and/or are awaiting COVID-19 test results, or other unforeseen events.

If you have a gift for your loved one, please ask a member of our staff where to leave it, so that it can be sanitized for everyone's safety.

We thank you for your cooperation in scheduling your visit to ensure all people supported have a chance to receive visitors.

For the protection of our people supported and staff, please follow these directions during your visit today:



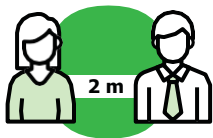
Clean your hands. When you arrive, clean your hands using hand sanitizer, rubbing thoroughly over all areas of your hands.



Wear a mask. You must bring your own cloth mask or face covering for all visits. We will show you how to put it on, if needed. You must continue to wear your mask at all times during the visit.



Stay in designated areas. To beat COVID-19 we need to follow public health advice. Please help our staff by keeping to designated visiting areas.



Maintain physical distance. We know, this one is hard. But for everyone's safety, avoid physical contact during your visit. It is a requirement to stay two metres (six feet) apart at all times!



Clean your hands (again). Before you leave, clean your hands thoroughly using hand sanitizer. If you're wearing a home-provided surgical mask, please dispose of it in the receptacle provided.

Note: If at any time a visitor fails to follow these rules, we will be forced to discontinue the visit.