

*Our Vision: A world that respects and embraces the dignity, inherent value and rights of all people.  
Notre vision: Un monde qui respecte et accueille la dignité, la valeur inhérente et les droits de toutes les personnes.*

August 31, 2020

Dear Family and Friends

We hope you and your families are doing well and had a great summer.

Thank you to those of you who took part in the day support survey, this has been very helpful as we plan for the next steps of re-opening day supports. If you have not yet had a chance to complete the survey, please feel free to call us. We are hoping to hear back from everyone who attends day supports, before we finalize our plans.

We will continue to remain closed for September however we are hoping to open on a much smaller scale in mid-October. Managers and Service Coordinators will be reaching out to you soon with more details. We understand from our survey results that many of you are not comfortable with your loved ones attending day supports at this time and we totally understand. We will be offering some virtual programs in the coming weeks on our website that we are excited about and hope you will enjoy.

The offices continue to be closed to the public at this time. Please continue to reach out to your service coordinator or other BCCL contact by phone or e-mail, and they will be glad to assist you.

Our community living support teams continue to do an amazing job keeping everyone safe in their homes. We are fortunate to have such dedicated people working for BCCL.

Lastly, I would like to thank all families for their patience and support during these challenging times. I know it has been the hardest on you and I want to assure you that we are doing everything possible to keep everyone safe.

Any future updates will be sent to you by e-mail. If we do not have an e-mail address on file for you, we will continue to mail you a letter. Please also check our website for any updates at [bramptoncaledoncl.ca](http://bramptoncaledoncl.ca).

Sincerely,

*Anne-Marie Hawkins*

Anne-Marie Hawkins  
Interim Executive Director  
Brampton Caledon Community Living

