

2020 | Brampton Caledon Community Living

Annual Report

MESSAGE FROM THE PRESIDENT AND EXECUTIVE DIRECTOR

We are grateful to all the people who contributed to another successful year at Brampton Caledon Community Living. The fiscal year ended with a lot of uncertainty due to the onset of the pandemic, but we pulled through by coming together in a joint effort to do whatever was necessary to keep people safe and engaged in life.

During these unprecedented times, we have learned a great deal about ourselves and each other. Most importantly, we have learned how strong and effective we are when we truly work together.

We are proud of our dedicated direct support teams who stepped up in the beginning and continued to work extended hours to ensure the safety and well being of people supported in our residential settings. The creativity and compassion of these staff has been inspiring.

We also recognize the extreme difficulties experienced by families and their loved ones during these times. Months of not seeing each other face to face was heartbreaking for all, but families were more than willing to make this incredible selfless sacrifice to keep everyone safe. We thank all families for their understanding and support during this challenging time. We know it has been tough on families and we thank you for your patience while we worked through developing new policies and guidelines necessary to help combat COVID-19.

Throughout the closure of BCCL's offices, all staff continued to work hard. Some began to work remotely to continue the ongoing operations while many were redeployed to enhance support in our homes. Managers worked together with the Administration, Finance and Human Resource teams to ensure residential settings received the essential supplies and resources required during the pandemic.

Due to the Ontario State of Emergency order declared on March 17, 2020, some in-person services had to close, but Service Coordinators and Early Childhood Consultants continued to engage with families and assist in any way they could.

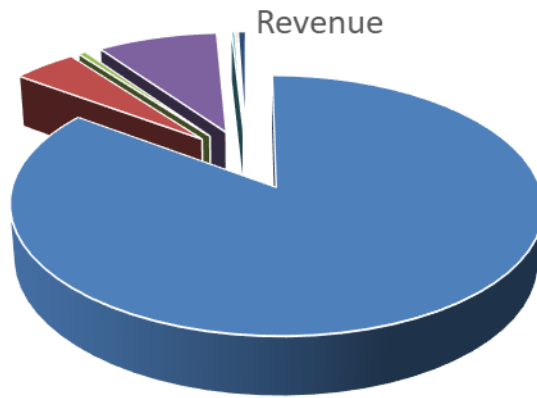
With the dedication and full support of all Brampton Caledon Community Living staff, we were able to make all transitions quickly and smoothly. We commend our IT department for their creativity and dedication to ensuring all required system enhancements were put into place immediately and continued to run smoothly and effectively!

As we look ahead to the coming year, we are hopeful that the unprecedented challenges we have endured together these past months, will make us stronger, wiser and better prepared to deal with whatever may come our way in the future.

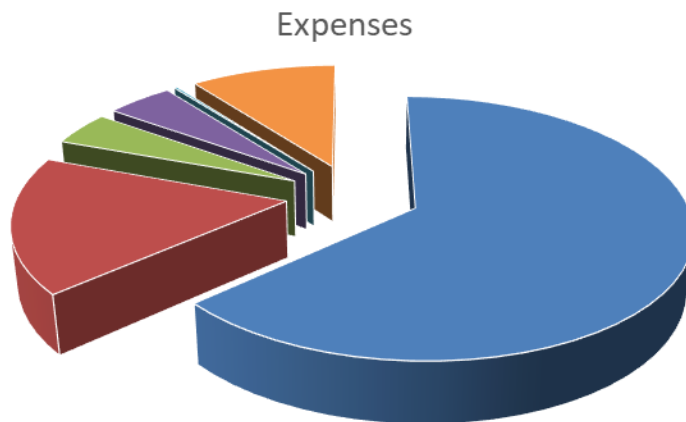
Thank you to the people we support, their families, the wonderful team of staff who support them, our volunteers, board directors, funders and partners who collectively contribute to the continued success of Brampton Caledon Community Living!

Kathy Bell, President and Anne-Marie Hawkins, Executive Director

FINANCIAL OVERVIEW 2019 -2020



- Province 85.14%
- Region of Peel 4.64%
- Other Grants and Rebates 0.54%
- Fees 8.80%
- United Way 0.21%
- Donations 0.15%
- Other 0.52%



- Community Living Supports (Residential Services) 63.46%
- Community Participation Supports & Service Coordination 17.13%
- Respite 4.28%
- Early Childhood Education 4.64%
- United Way Initiative 0.21%
- Other 10.28%

- BCCL celebrates its 63rd anniversary.
- For the 20th consecutive year, BCCL achieves a balanced budget for the 2019-2020 fiscal year.
- Jim Triantafilou retires as Executive Director after 21 years of tremendous commitment and dedication to the people we support.
- The BCCL Self Advocates group attended “A Day At The Legislature” luncheon for Community Living Month earlier in the year. The luncheon was a great opportunity for self-advocates to meet with MPPs.
- The “Paths to Support” collaborative project led by BCCL, in partnership with Community Living Mississauga, Family Services of Peel, Peel Crisis Capacity Network, SHIP, Centre for Community Based Research and the Salvation Army finished up this year. This 3-year cross-sector intervention helped to reduce homelessness, improve housing stability, and connect people who have a developmental disability/dual diagnoses with appropriate services. This project was made possible by funding provided by the Ontario Trillium Foundation. It is the hope that the work done by these partners will have lasting effect and help connect vulnerable people living in shelters to the resources they need to make a meaningful difference in their lives.
- BCCL serves as the organizational mentor for a project lead by Broadening Horizons, an arts-based, non-profit committed to engaging youth in dialogue about the powerful impact of language, discrimination, and social exclusion. As the project heads into its 4th and final year, this dialogue is especially important, given the times we are now living in.
- Negotiations with CUPE were prolonged by changing legislation but both parties were successful in negotiating a 3-year collective agreement while adhering to the wage constraints enforced by bill 124.
- Enhancements in technology this past year allowed the seamless transition for those staff who had to begin to work remotely when the pandemic hit. The Information Technology department continues to introduce efficiencies while maintaining the integrity of cyber security.

- BCCL offered a variety of family workshops including Passports, Wills and Trusts, Individual Education Plans (IEPs) and Guardianship. These workshops were well attended and well received.
- February was inclusive education month. To acknowledge the importance of inclusive education, information and videos were posted on the BCCL website throughout the month of February.
- Early Childhood Education Services hosted the Transition to School and the School Readiness workshops. The workshops were well attended, and families expressed that they appreciated the supports and the information provided. Some families stated that they felt more equipped to advocate for their child after attending the workshops.

BOARD OF DIRECTORS 2019 -2020

Kathy Bell Bill Dowel Dely Farrace Mesfin Hagos Sean Travis Ron Sanderson
Alexander Whittaker Crystal Jakovics Carmen Baker